

Targeted Investments Quality Improvement Collaborative

Session #4: Virtual Adult C QIC

May 19, 2020

11:30 AM – 1:00 PM

Agenda:

| Time | Topic | Presenter |
|---------------------|--|---|
| 11:30 AM – 11:35 AM | Overview <ul style="list-style-type: none">• Agenda | Kailey Love |
| 11:35 AM – 11:45 AM | BH Target Setting | George Runger |
| 11:45 AM – 12:40 PM | Peer Learning Quality Improvement <ul style="list-style-type: none">• 3 Generations of Data Analytics• Run Chart Calculations• Separating Noise from Signal | Bill Riley Presenter: Horizon Health |
| 12:40 PM – 12:50 PM | Q&A | All |
| 12:50 PM – 1:00 PM | Next Steps <ul style="list-style-type: none">• Post Event Survey | Kailey Love |

Learning Objectives:

1. Critique the advantages of dynamic analysis compared to static analysis.
2. Interpret a run chart to identify common cause and special cause.
3. Differentiate between noise and signal in process performance.