

Targeted Investments Quality Improvement Collaborative

Session #6: Virtual Adult A QIC

September 3rd, 2020

11:30 AM – 1:00 PM

Agenda:

Time	Topic	Presenter
11:30 AM – 11:35 AM	Overview <ul style="list-style-type: none">Agenda	Kailey Love
11:35 AM – 11:55 AM	Process Mapping Overview	William Riley, PhD Matthew Martin, PhD
11:55 AM – 12:15 PM	Process Mapping Use Case	Terros
12:15 PM – 12:50 PM	Discussion and Q&A	All
12:50 PM – 1:00 PM	Next Steps	Kailey Love

Learning Objectives:

1. Critically analyze a process for performance improvement.
2. Apply process mapping technique to targeted investment program metric.