

# Targeted Investments Quality Improvement Collaborative

Session #7: Virtual Adult C QIC

September 15<sup>th</sup>, 2020

11:30 AM – 1:00 PM

## Agenda:

<b>Time</b>	<b>Topic</b>	<b>Presenter</b>
11:30 AM – 11:35 AM	Overview <ul style="list-style-type: none"><li>• Agenda</li></ul>	Kailey Love
11:35 AM – 11:55 AM	Process Mapping Overview	Matthew Martin, PhD
11:55 AM – 12:15 PM	Process Mapping Use Case	Lifewell Behavioral Wellness
12:15 PM – 12:50 PM	Discussion and Q&A	All
12:50 PM – 1:00 PM	Next Steps	Kailey Love

## Learning Objectives:

1. Critically analyze a process for performance improvement
2. Apply process mapping technique to targeted investment program metric