

## TIP Quality Improvement (QI) Workgroups

Session #1: QI Workgroup  
Adult PCP/BH: 7 & 30 Day FUH  
February 7, 2022  
12:00 PM – 1:00 PM

### Agenda:

Time	Topic
12:00 to 12:02 PM	Overview
12:02 PM to 12:10 PM	Case Study Organization <ul style="list-style-type: none"><li>• Introductions</li><li>• Overview</li><li>• Performance Review</li></ul>
12:10 PM to 12:40 PM	Root Cause Analysis: <ul style="list-style-type: none"><li>• Develop Aim Statement</li><li>• Identify and Prioritize Obstacles</li><li>• Identify Interventions</li><li>• Create Metrics</li></ul>
12:40 PM to 12:50 PM	Discussion and Q&A
12:50 PM to 1:00 PM	Homework and Next Steps

### Learning Objectives:

1. Understand the importance of Quality Improvement frameworks to improving performance on HEDIS measures
  - Lean Six Sigma, and DMAIC
  - Model for Improvement
2. Introduce intervention to improve internal processes