

Targeted Investments Quality Improvement Collaborative

Session #5: Virtual Adult QIC

March 9, 2021

11:30 AM – 1:00 PM

Agenda:

Time	Topic	Presenter
11:30 AM – 11:32 AM	Introduction	Kailey Love
11:32 AM – 11:45 AM	High Performing Organizations	William Riley
11:45 AM – 12:55 PM	Round Table Discussion	Facilitator: William Riley <u>West Yavapai Guidance Clinic</u> : Alisa Montgomery <u>COPA</u> : Michael Franczak <u>Good Health Medical</u> : Stephanie Cook, Payam Zamani, Hailey Duncan <u>Cope Community Services</u> : Jenifer Regan, Rachel Vega
12:55 PM – 1:00 PM	Next Steps	Kailey Love

Learning Objectives:

1. Define a high performing organization for population health management.
2. Differentiate between hard infrastructure and soft infrastructure.
3. Critically analyze the role of organizational support from all levels for performance improvement.