

AHCCCS Targeted Investments Program

# Justice Quality Improvement Collaborative

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TIP Year 5: Session #2  
March 16, 2021

# Disclosures

There are no disclosures for this presentation

# Agenda

TIME	TOPIC	PRESENTER
11:30 AM – 11:32 AM	Agenda Review & Updates	Kailey Love
11:32 AM – 11:45 AM	Introductions	All
11:45 AM – 12:50 PM	Round Table Discussion	<p><u>Facilitators:</u> Cameron Adams, George Jacobson, William Riley</p> <p>Terros: Lori Jones, Ray Young</p> <p>Valleywise: Jose Luis Madera, Melissa Thomas</p> <p>Community Health Associates: Matthew Lenertz</p> <p>Spectrum: Lisa Sherill</p> <p>Southwest Behavioral Health Services: Dominic Miller</p> <p>All</p>
12:50 PM – 12:55 PM	Q&A	All
12:55 PM – 1:00 PM	Next Steps	Kailey Love

# Updates

**TIP QIC** Targeted Investments Program  
Quality Improvement Collaborative



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ABOUT	QIC MEETINGS	QI RESOURCES	MEASURES	DASHBOARD	JUSTICE	CONTINUING EDUCATION	FAQ
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- DASHBOARDS
- MEASURES
- MEASURE EVALUATION & ATTRIBUTION
- PERFORMANCE MEASUREMENT TIERS & TARGETS
- REFERRAL LISTS

## JUSTICE

### DASHBOARD

The dashboard is now available to authorized users. To access, go to [data.tipqic.org](https://data.tipqic.org) and sign in.

Tutorials to help make the most of the dashboards:

- [How to Access Your Dashboard PDF](#) 
- Dashboard Orientation: Provider Measure View (Coming Soon!)
- Dashboard Orientation: Provider Summary View (Coming Soon!)

### Measures

In TI Program Years Four and Five, milestone incentive payments will be based on performance measures in contrast to the Core Components used in Years Two and Three. Year Four and Five metrics align with various other applications and uses, including the CMS Core Set and Statewide TI measures. For the Year Four and Five Milestones specific to each Area of Concentration, please refer to the [AHCCCS website](#).

### Measure Evaluation & Attribution

Read below or watch the [Justice Measure Evaluation & Attribution video \(slides PDF\)](#) 


- Attribution is done using member referral lists. Members will be included in a TI participant's denominator if they meet all measure denominator criteria and were referred to the TI-participating organization within the two years prior to the end of the measurement year.
- Member enrollment and numerator compliance requirements for each measure align with HEDIS standards with some modifications for the Justice population. Details are indicated below:

#### Alcohol and Other Drug Abuse or Dependence Treatment (AOD): 1+ Visits in 34 Days

- The standard HEDIS measures for initiation and engagement of treatment have been replaced with a custom AOD-34 measure.

- New Justice Resources
  - “How to Access Your Dashboard”
  - “Justice Measure Evaluation & Attribution”
  - “Justice Referral Lists: How to Prepare”

### Referral Lists

Read below or [watch the Justice Referral Lists: How to Prepare video \(slides PDF\)](#) 

#### Monthly Referral Lists Due to CHiR on the 15th of Each Month (Starting 11/15/2020)

- Include members released from incarceration and referred to a TI-Justice Clinic, as well as members referred to a TI-Justice Clinic via Diversion Programs (e.g. drug court)
- Include all TIP-Justice referrals made during the previous month (first day of previous month through last day of previous month)
  - For example, file due 12/15/2020 to include TI-Justice referrals 11/1/2020 – 11/30/2020
- Each referral in the Referral List should include:
  - *File Source*: Organization sending the referral list
  - *AHCCCS ID*: A# for individual referred to a TI-Justice Clinic
  - *Referral Date*: Date member was referred to the TIP Justice Clinic (For the ReferralDate column, use the "3/14/2012" date format in Excel)
  - *Referral Source*: Organization/ Entity that referred the member, and
  - *Referral To*: TI-Justice Organization that the member was referred to
- Use this template file with columns for each of the data elements required

# Justice Organization Introductions

- Terros
  - Lori Jones, LPC & Ray Young
- Valleywise
  - Jose Luis Madera & Melissa Thomas
- Community Health Associates
  - Matthew Lenertz
- Spectrum
  - Lisa Sherrill, MA
- Southwest Behavioral Health Services
  - Dominic Miller, LMSW, MPA, VP Outpatient Services

# Discussion Questions

1. How has your organization overcome the unique challenges with engaging and serving members involved in the criminal justice system?
  - a. Lead Discussant: Terros
2. What have you learned about working with your justice partner(s)?
  - a. Lead Discussant: Valleywise
3. What have you learned about working with your MCOs and their justice liaisons?
  - a. Lead Discussant: Community Health Associates
4. How does your organization evaluate your referral/ care-coordination processes for justice-involved individuals?
  - a. Lead Discussant: Spectrum
5. How has your approach to colocation and ability to provide telehealth services impacted these members?
  - a. Lead Discussant: Southwest Behavioral Health Services
6. Recommendations for future TIP Justice QIC topics?
  - a. Lead Discussant: All Justice Providers

# Discussion Questions

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# Discussion Questions

2. What have you learned about working with your justice partner(s)?
  - a. Lead Discussant: Valleywise



# Discussion Questions

3. What have you learned about working with your MCOs and their justice liaisons?
  - a. Lead Discussant: Community Health Associates

# Discussion Questions

4. How does your organization evaluate your referral/care-coordination processes for justice-involved individuals?
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5. How has your approach to colocation and ability to provide telehealth services impacted these members?

a. Lead Discussant: Southwest Behavioral Health Services

# Discussion Questions

6. Recommendations for future TIP Justice QIC topics?
  - a. Lead Discussant: All Justice Providers

# Next Steps

- Post-Event Survey
- Questions or concerns?
  - Please contact ASU QIC team at [TIPQIC@asu.edu](mailto:TIPQIC@asu.edu) if questions or concerns regarding performance data

# Thank you!

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