

Targeted Investments Quality Improvement Collaborative

Session #6: Virtual Peds QIC

April 6th, 2021

11:30 AM – 1:00 PM

Agenda:

Time	Topic	Presenter
11:30 AM – 11:32 AM	Introduction	Kailey Love
11:32 AM – 11:45 AM	“Soft” Infrastructure Aspects of Telehealth	Dr. Elizabeth Krupinski
11:45 AM – 12:55 PM	Arizona Medicaid Telehealth Coverage: Before, During, and Post-COVID-19 Pandemic Telehealth and performance measures Discussion	Dr. Sara Salek Dr. Neil Robbins All providers
12:55 PM – 1:00 PM	Next Steps	Kailey Love

Learning Objectives:

1. Gain knowledge on conducting well-visits via telemedicine
2. Learn how telehealth program evaluation and tools like root cause analysis can help improve telemedicine outcomes and healthcare overall
3. Describe Arizona Medicaid telehealth before, during, and post-COVID-19 Pandemic
4. Understand how performance measures have been impacted by telehealth utilization over time