

# Targeted Investments Quality Improvement Collaborative

Session #6: Virtual Adult QIC

April 13th, 2021

11:30 AM – 1:00 PM

## Agenda:

<b>Time</b>	<b>Topic</b>	<b>Presenter</b>
11:30 AM – 11:32 AM	Introduction	Kailey Love
11:32 AM – 11:45 AM	“Soft” Infrastructure Aspects of Telehealth	Dr. Elizabeth Krupinski
11:45 AM – 12:55 PM	Arizona Medicaid Telehealth Coverage: Before, During, and Post-COVID-19 Pandemic  Telehealth and performance measures  Discussion	Dr. Sara Salek  Dr. Neil Robbins  All providers
12:55 PM – 1:00 PM	Next Steps	Kailey Love

## Learning Objectives:

1. Gain knowledge on conducting well-visits via telemedicine
2. Learn how telehealth program evaluation and tools like root cause analysis can help improve telemedicine outcomes and healthcare overall
3. Describe Arizona Medicaid telehealth before, during, and post-COVID-19 Pandemic
4. Understand how performance measures have been impacted by telehealth utilization over time