

Targeted Investments Quality Improvement Collaborative

Session #1: Virtual Adult QIC

January 11th, 2022

11:30 AM – 1:00 PM

Agenda:

Time	Topic	Presenter
11:30 AM – 11:32 AM	Introduction	Kailey Love, MBA, MS
11:32 AM – 11:55 AM	TIP Overview <ul style="list-style-type: none">Year 4 and Year 5: Performance and IncentivesTIP Year 6: Introduction & Overview (& Target Setting)TI RenewalQ&A	George Jacobson, MPA Cameron Adams, MPP
11:55 AM – 12:40 PM	How to Improve Performance for TIP Year 6 and Achieve Your Targets <ul style="list-style-type: none">New Resources: Best Practice Guides, Measure Detail Guides, and Onboarding ChecklistRoot Cause AnalysisQI Workgroup Approach	Stephanie Furniss, PhD George Runger, PhD Neil Robbins, PhD William Riley, PhD
12:40 PM – 12:55 PM	Q&A	All
12:55 PM to 1:00 PM	Next Steps	William Riley, PhD

Learning Objectives:

1. Critically analyze strategies to improve TIP Year 6 performance
2. Apply best practice guides to achieving performance targets
3. Analyze process failures using root cause analysis at scale