

Targeted Investments Quality Improvement Collaborative

Session #2: Virtual Adult QIC

April 12, 2022

11:30 AM – 1:00 PM

Agenda:

Time	Topic	Presenter
11:30 AM – 11:35 AM	Introduction <ul style="list-style-type: none">TIP UpdatesOverview of New Resources	Kailey Love, MBA, MS, MS
11:35 AM – 11:55 AM	AHCCCS Root Cause At Scale Update	Neil Robbins, PhD
11:55 AM – 12:40 PM	Quality Improvement Workgroup (QIW) Update <ul style="list-style-type: none">Peds Follow-up After Hospitalization QIW	William Riley, PhD Case Study: Southwest Behavioral Health Services
12:40 PM – 12:55 PM	Q&A	All
12:55 PM to 1:00 PM	Next Steps	William Riley, PhD

Learning Objectives:

1. Understand the importance of Quality Improvement frameworks to improving performance on HEDIS measures
2. Describe use of Plan-Do-Study-Act (PDSA) cycle intervention to achieve key metrics
3. Apply PDSA cycle to HEDIS measures