

AHCCCS Targeted Investments Program

TI Program Justice QIC

TIP Justice Performance Measures

Agenda

TOPIC	TIME	PRESENTER
Welcome and Recap	11:00 – 11:05	Cameron Adams
General Feedback- NCQA HEDIS Criteria	11:05 – 11:15	Cameron Adams
Overview- Criteria Modification Recommendations	11:15 – 11:40	Dr. Neil Robbins
Discussion	11:40 – 11:55	Cameron Adams
Next Steps	11:55 – 12:00	Cameron Adams

Welcome

- Attendees
- Recorded and posted to [TIPQIC.org](https://www.tipqic.org)
- Housekeeping

Recap

- Primary objective: Meaningfully evaluating TIP Justice performance with evidence-based measures
- Efforts to date:
 - Identified performance measures: 7 NCQA HEDIS
 - Identified attribution methodology: Referred members
 - Identified concerns with measure criteria
 - Focus groups to discuss modifications
- This meeting
 - Review concerns and relevant data/ policies
 - Summarize and discuss final modifications
 - Discuss target setting and next steps

Recap

- NCQA HEDIS intended for “general” U.S. population
- Modified criteria innovative, important, and state-specific
- Thank you

General Feedback- NCQA HEDIS Criteria

- Two categories:
 - Common
 - Minimum enrollment vs. program goals
 - Transparency: Individuals included in measurement
 - Special
 - Parole vs. Probation: Engagement and enrollment
 - Regional challenges
 - Target population

General Feedback- Common Concerns

- Minimum enrollment criteria vs. program goals
 - Prior enrollment
 - Care management before qualifying event
 - Immediate engagement after release
 - Ongoing enrollment
 - Time to deliver F/U services vs.
 - Return to incarceration
 - Employment
- Transparency: Individuals included in measurement
 - Referral list with referral date
 - Rolling 24 months

General Feedback- Special Concerns

- Parole vs. Probation: Engagement and enrollment
 - Suspension vs. termed enrollment
 - ADCRR system changes
- Regional challenges
 - Border towns
- Target population challenges
 - SMI
 - Criminogenic need

Overview- Measure Recommendations

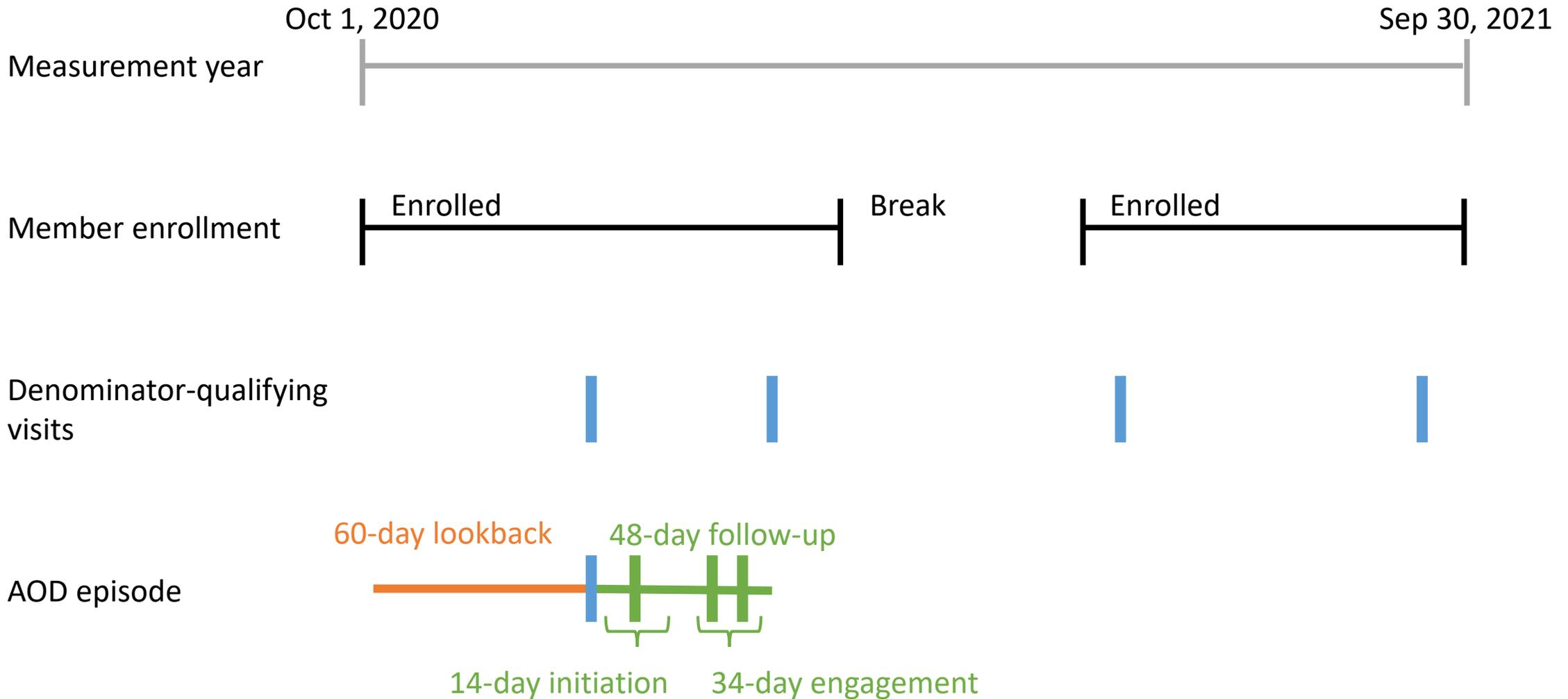
- Conventional method
- Define elements
- Summarize concerns
- Explain recommendation

Measure	Current (HEDIS) criteria	Revised criteria
AOD 14/34	Enrolled 60 days before alcohol/drug abuse episode through 48 days after episode with no breaks in enrollment; 1 visit within 14 days and 2 visits within 34 days to qualify for numerator	Enrolled for the full initiation/engagement period (48 days); 1 visit within 34 days to qualify for numerator
SSD	Enrolled for the full year, with no more than 1 gap of no longer than 45 days	Enrolled for at least 180 days in the report period
FUH 7/30	Enrolled on the date of hospital discharge through 30 days after hospital discharge with no breaks in enrollment	N/A (Use HEDIS enrollment criteria)

Alcohol and Other Drug Abuse (AOD): Episode Definition and HEDIS Criteria

- Software defines start of episode as the earliest claim with an AOD diagnosis and qualifying service
 - This claim can be either inpatient or outpatient
 - Only one episode is recognized per member per measurement year
- Software then defines a 60-day lookback period and a 48-day follow-up period around the earliest qualifying claim
- To qualify for the denominator, members must be enrolled throughout the 60-day lookback and 48-day follow-up periods with no breaks in enrollment
- To qualify for the numerator, members must have at least 1 visit within 14 days of the episode (initiation of treatment), and 2 visits within 34 days of the initiation visit (engagement of treatment)

AOD: Typical Episode Timeline

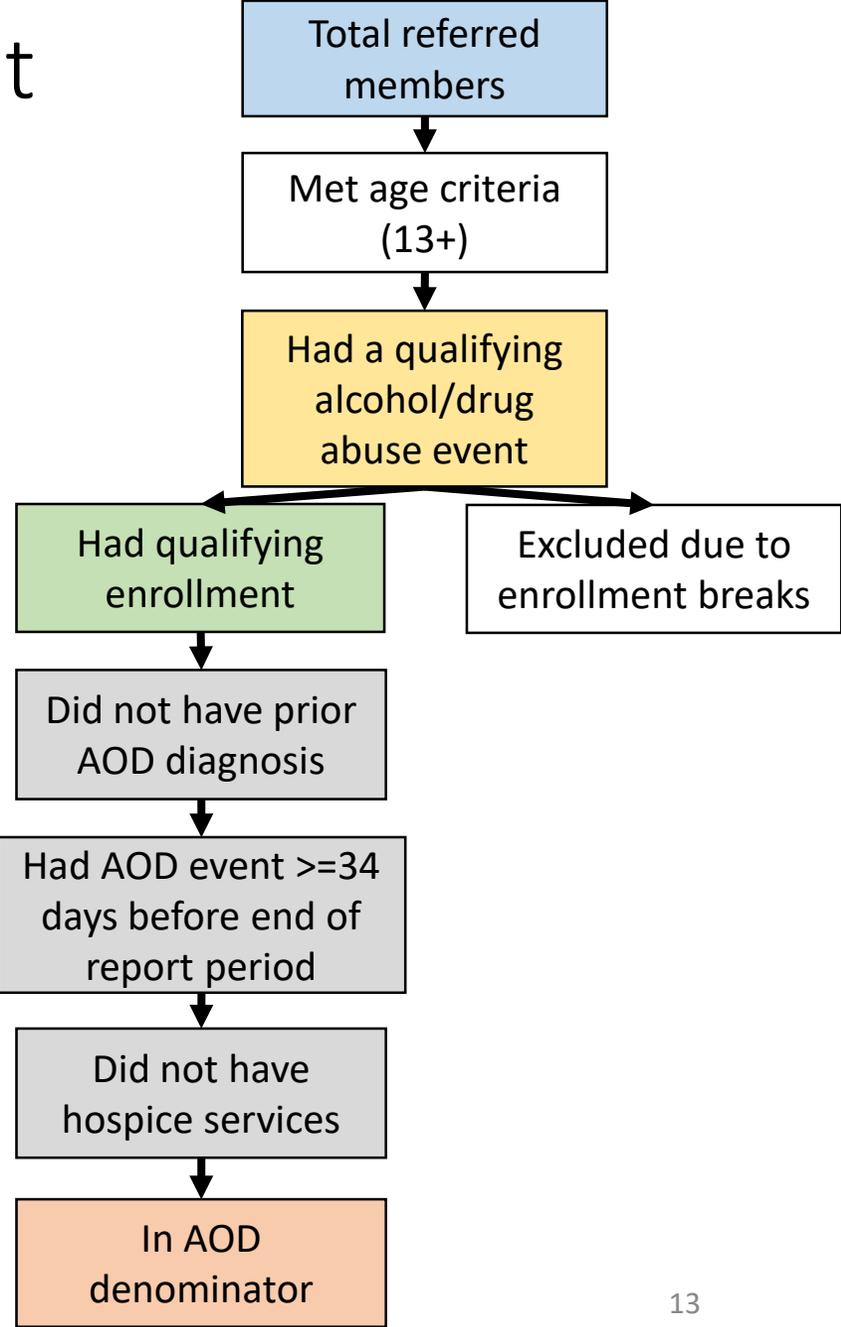


Enrollment Break Definitions

- Breaks in enrollment can result from:
 - Suspension
 - Benefits changing
 - Benefits ending
- These can occur during short-term jail or longer-term incarceration periods

AOD: Denominator Using HEDIS Enrollment Criteria

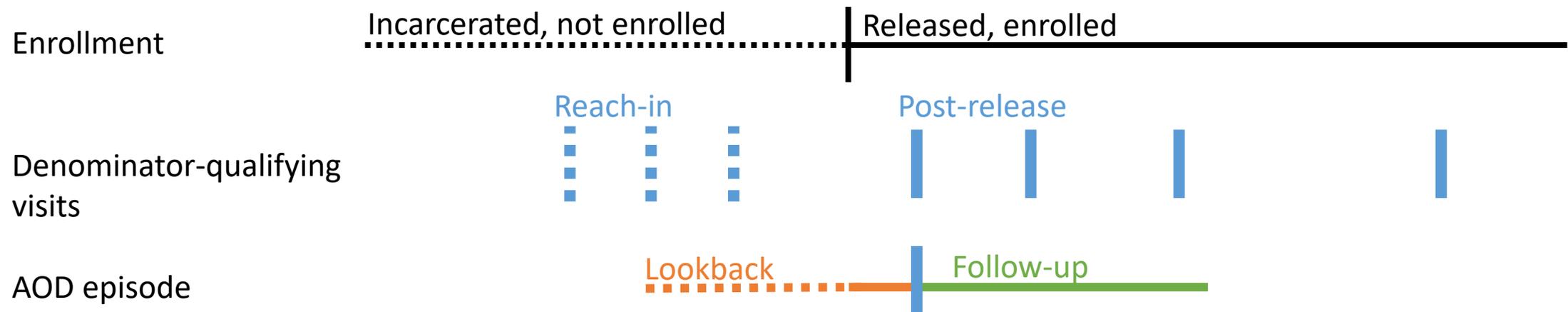
Total referred members	Qualifying alcohol/drug abuse event	Qualifying Enrollment		AOD Denominator	
4,569	2,665	1,457	54.67%	702	48.18%



- Qualifying enrollment: enrolled 60 days prior to episode through 48 days after episode with no breaks in enrollment
- For Justice members with enrollment breaks:
 - 61.1% had breaks only in the 60-day lookback
 - 11.9% had breaks only in the 48-day follow-up
 - 27.0% had breaks in both periods

AOD: Concerns with Justice Population

- Immediate engagement post-release will result in members being excluded from the denominator
 - Members would not meet 60-day lookback enrollment requirement
- Reach-in initiation of dependence treatment services will not count toward measure evaluation
 - Earliest AOD claim after release from incarceration will count as start of episode



AOD: Recommendations

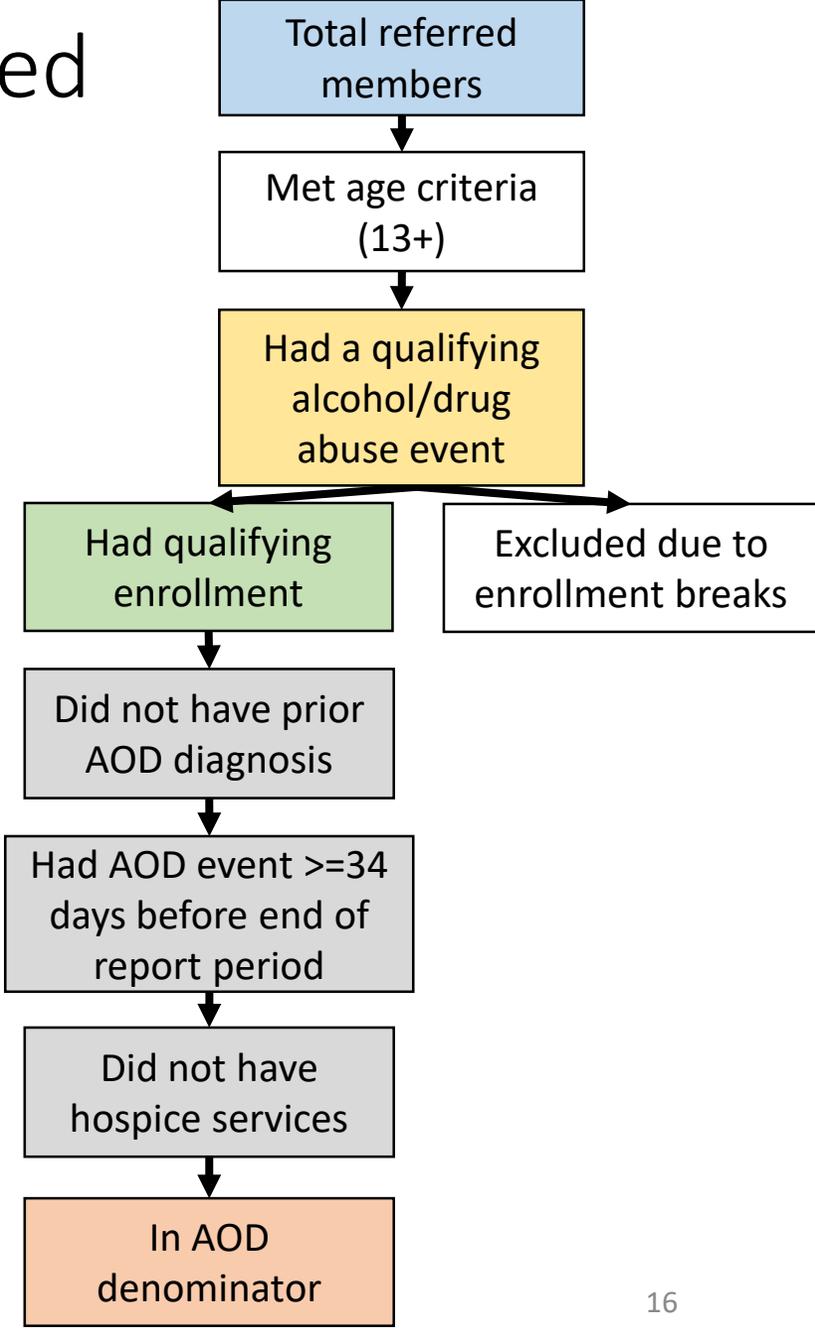
- Waive 60-day lookback requirement for denominator inclusion
 - Pros
 - Allows members who engage in treatment shortly after release to be included in denominator
 - Cons
 - None
- Waive 14-day initiation measure; members only required to have 1 follow-up visit within 34 days of earliest post-release visit
 - Pros
 - Makes use of available data (reach-in services are not available for analysis)
 - Maximizes time to engage member for services (presumes all had reach-in initiation)
 - Cons
 - Strays from NCQA intent

AOD: Estimated Denominator Using Modified Enrollment Criteria

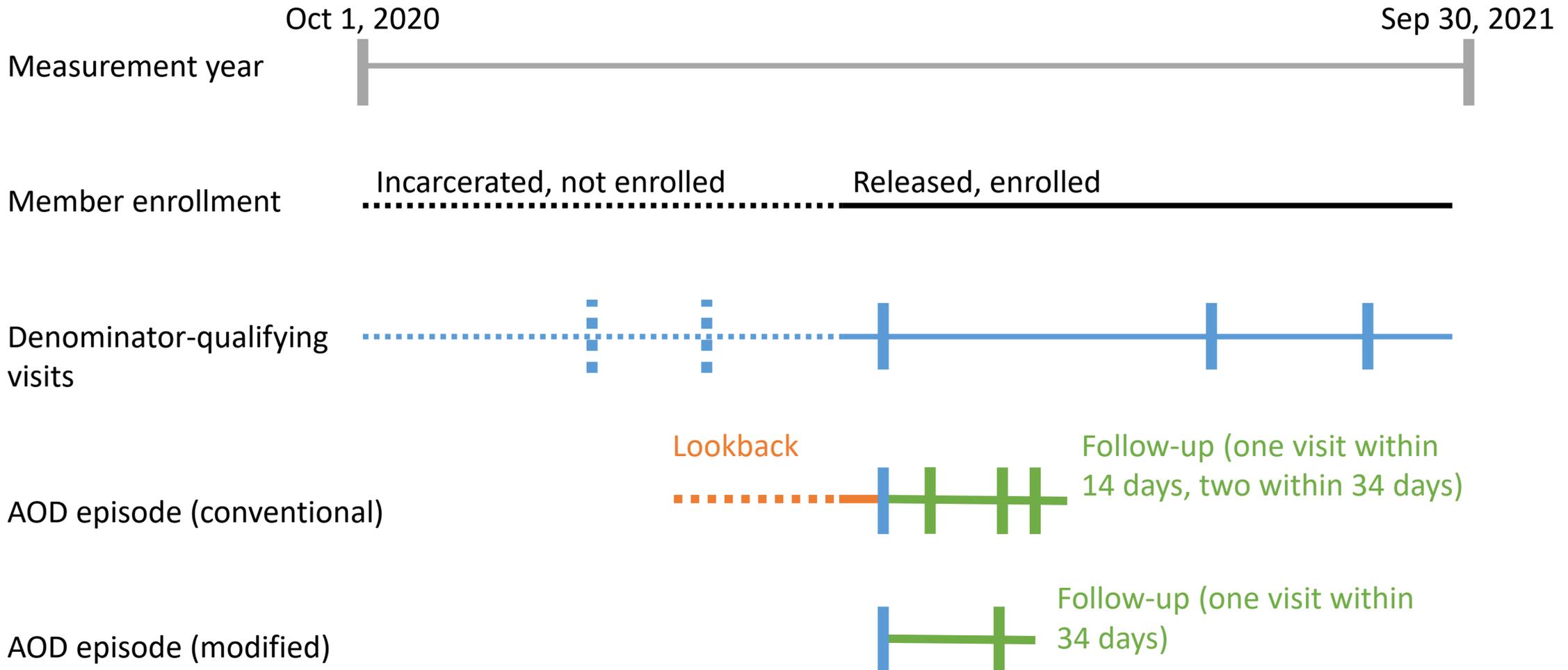
Enrollment criteria	Total referred members	Qualifying alcohol/drug abuse event	Qualifying Enrollment		AOD Denominator	
			Count	Percentage	Count	Percentage
Conventional	4,569	2,665	1,457	54.67%	702	48.18%
Modified (estimate)	4,569	2,665	2,195	82.35%	1,058	48.20%

Estimate assumes:

- 61.1% of events excluded due to enrollment breaks will qualify under modified criteria
 - This is the frequency of members with breaks only in the 60-day lookback period
- Likelihood of moving through other algorithm steps (gray boxes) is constant



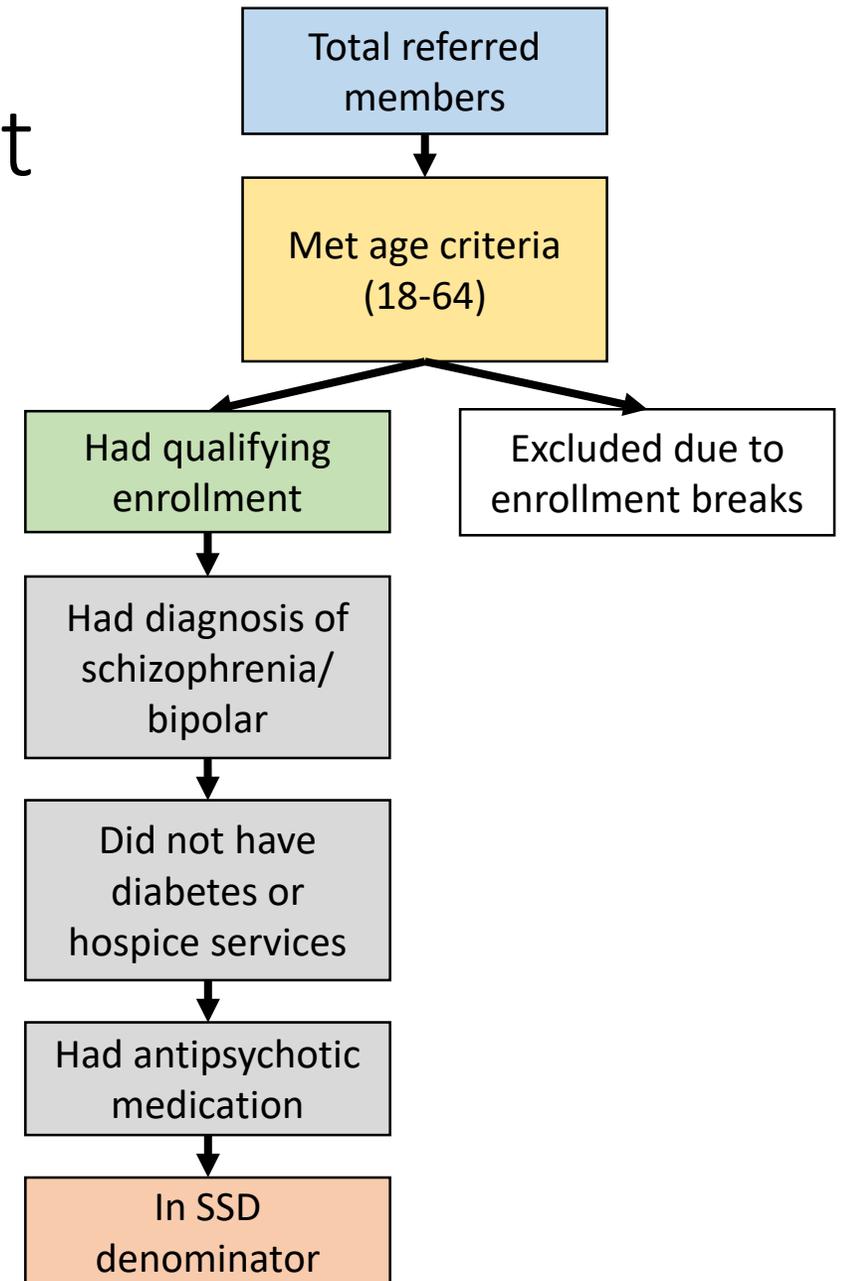
AOD: Episode Timeline Using Modified Enrollment Criteria



Adult Diabetes Screening (SSD): Denominator Using HEDIS Enrollment Criteria

Total referred members	Met age criteria	Qualifying enrollment		SSD denominator	
4,569	4,222	1,999	47.35%	253	12.66%

- Qualifying enrollment: enrolled for the full year, with no more than 1 gap of no longer than 45 days



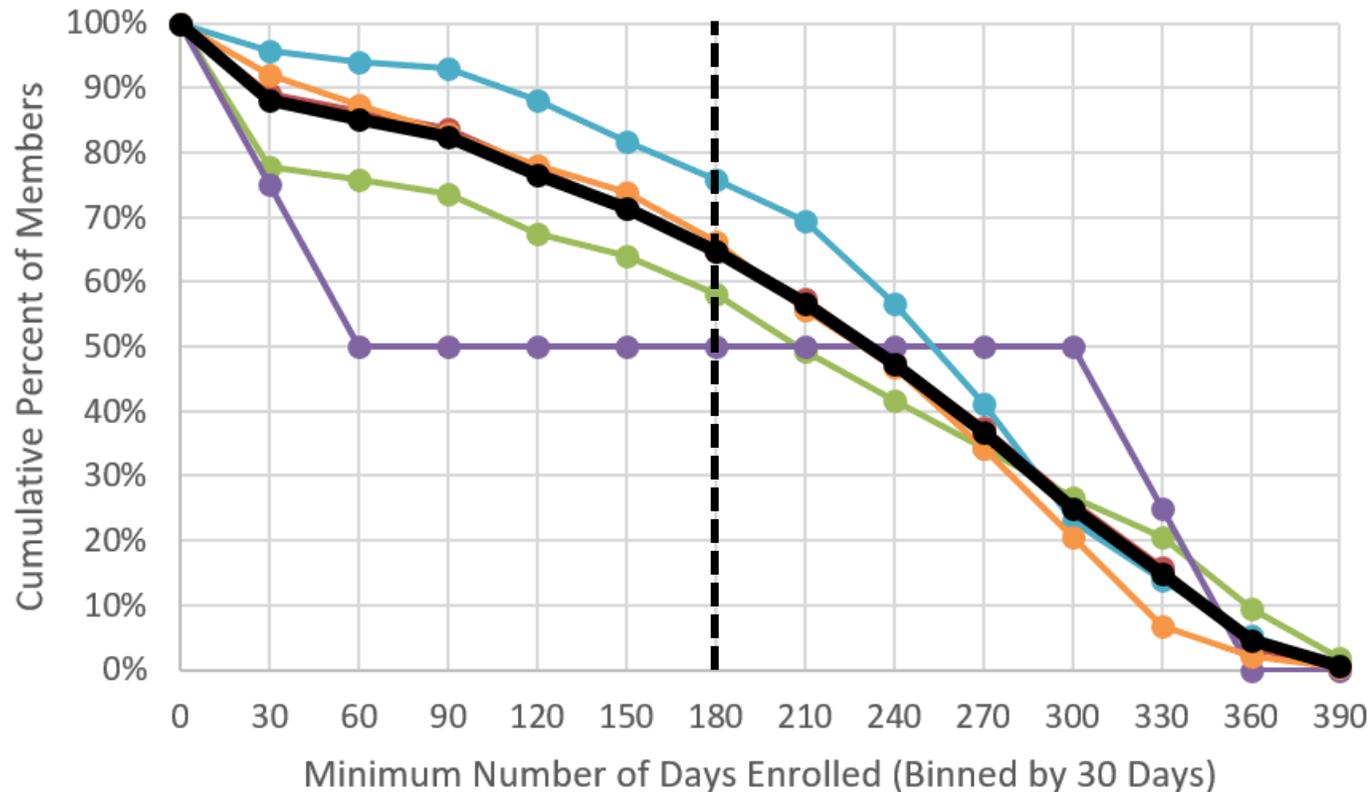
SSD: Concerns with Justice Population

- Members may have several enrollment breaks throughout the year
 - Re-incarceration
 - Movement in/out of state
- Required number of enrolled days may be too restrictive

SSD: Enrollment breaks

- Among Justice members excluded from SSD measure evaluation:
 - 75.60% had 1 break
 - 18.02% had 2 breaks
 - 5.02% had 3 breaks
 - 1.35% had 4-6 breaks

SSD: Number of Enrolled Days for Excluded Members by Provider Organization



- Colored lines: provider organizations
- Black line: aggregate
- Dotted line indicates 180 days
 - For each organization, at least half of the members excluded due to enrollment were enrolled for at least 180 days

SSD: Recommendation

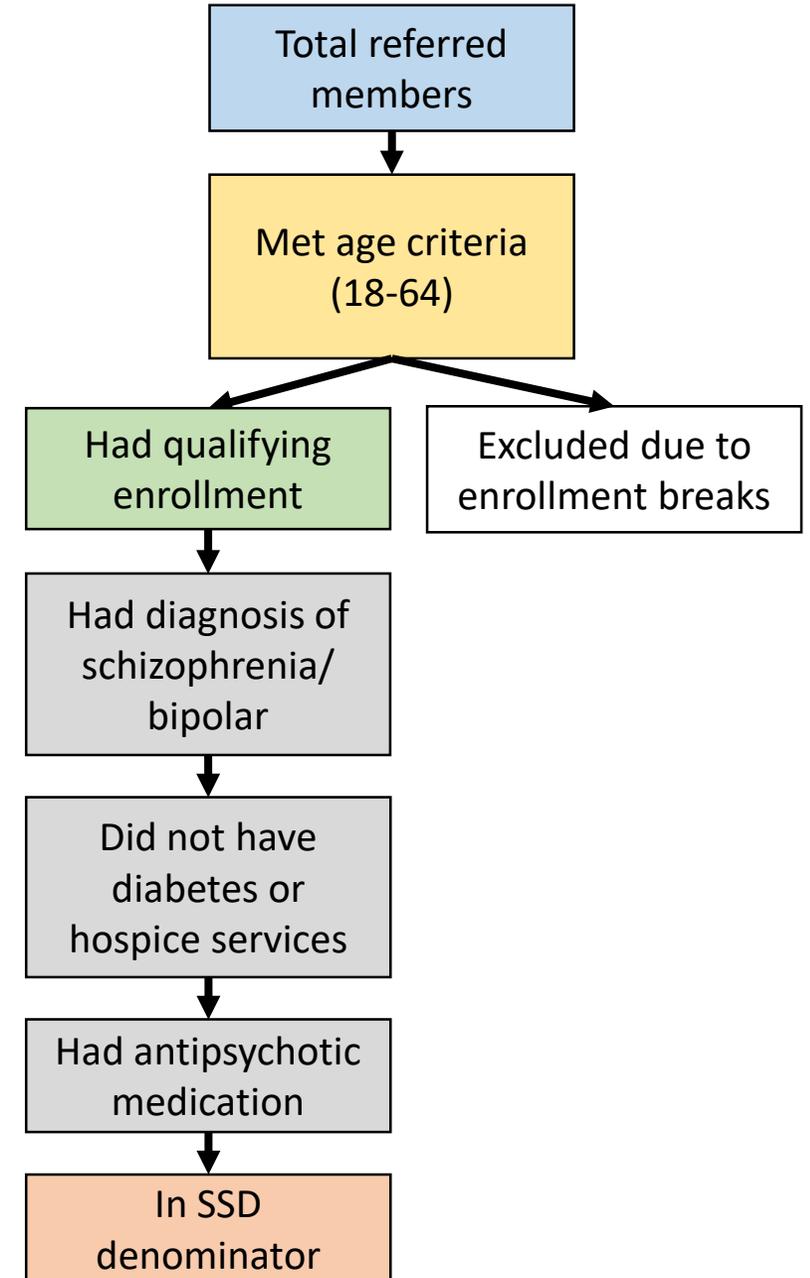
- Include members enrolled for at least 180 days during the measurement year, regardless of the number of enrollment breaks
- Pros
 - Increased denominator counts due to looser restrictions on enrollment
 - 180 days is near the median number of enrolled days for each organization's members
- Con
 - Less time for providers to perform diabetes screening

SSD: Denominator Using Modified Enrollment Criteria

Enrollment criteria	Total referred members	Met age criteria	Qualifying Enrollment		SSD Denominator	
Conventional	4,569	4,222	1,999	47.35%	253	12.66%
Modified (estimate)	4,569	4,222	3,258	77.17%	412	12.65%

Estimates assume:

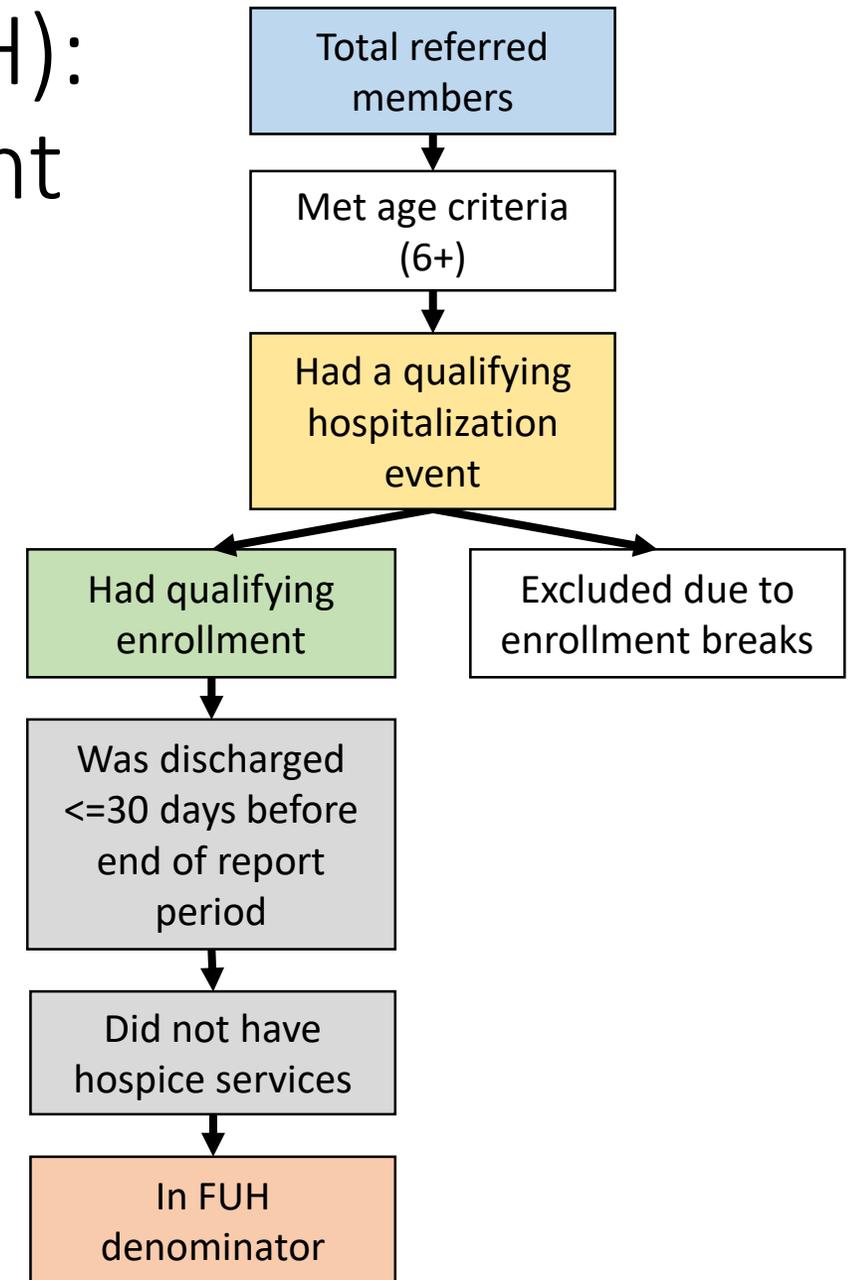
- 56.64% of members excluded due to enrollment breaks will qualify under modified criteria
 - This is the frequency of members enrolled for at least 180 days
- Likelihood of moving through other algorithm steps (gray boxes) is constant



Follow-Up After Hospitalization (FUH): Denominator Using HEDIS Enrollment Criteria

Total referred members	Qualifying hospitalization event	Qualifying enrollment		FUH denominator	
4,569	291	256	87.97%	249	97.27%

- Qualifying enrollment: enrolled on the date of hospital discharge through 30 days after hospital discharge with no breaks in enrollment



FUH: Concerns and Recommendations

- No concerns regarding enrollment requirements as they relate to the Justice population for this measure
- No changes recommended
 - Pros
 - Providers will have full 30-day window to perform follow-up visits
 - Cons
 - None

Discussion

Measure	Current (HEDIS) criteria	Revised criteria
AOD 14/34	Enrolled 60 days before alcohol/drug abuse episode through 48 days after episode with no breaks in enrollment; 1 visit within 14 days and 2 visits within 34 days to qualify for numerator	Enrolled for the full initiation/engagement period (48 days); 1 visit within 34 days to qualify for numerator
SSD	Enrolled for the full year, with no more than 1 gap of no longer than 45 days	Enrolled for at least 180 days in the report period
FUH 7/30	Enrolled on the date of hospital discharge through 30 days after hospital discharge with no breaks in enrollment	N/A (Use HEDIS enrollment criteria)

Next Steps

- Calculate with modified methodology
- Target setting
- Referral lists
- Individual TA
 - TIPQIC@asu.edu
 - TargetedInvestments@azahcccs.gov

Thank you!