

AHCCCS Targeted Investments Program

Orientation to Provider Measure View Dashboard

Center for Health Information and Research (CHiR)

March 4, 2021

Introduction

- These slides will help orient you to the dashboard and help you make the most of the information it provides
- Need guidance on how to access your dashboard?
 - Please find the tutorial on www.TIPQIC.org
- Questions or concerns?
 - Please contact ASU QIC team at TIPQIC@asu.edu if questions or concerns regarding performance data

Provider Measure View Dashboard

← Explore / TIPQIC - Provider Dashboard / Provider Dashboard / Provider Measure View ☆

Download

Provider Measure View | Provider Summary View

TIPQIC Dashboard |

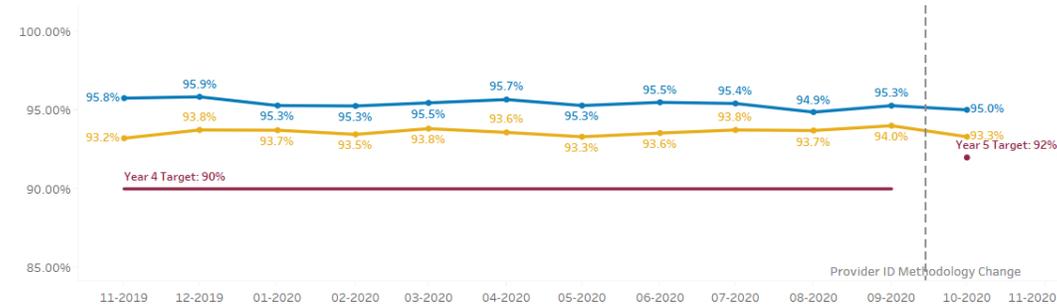
TIP Targeted Investments Program
QIC Quality Improvement Collaborative

Use the filters to see your performance on each measure. Click Download to export this view as an image, PDF or PowerPoint file. Please contact us at TIPQIC@asu.edu with questions or comments.

Select Filters:
1. Provider: Provider Blue
2. Area of Concentration: PEDS BH
3. Measure: Follow-Up After Hospitalization for Mental Illness: 6-17 Years (30-day)

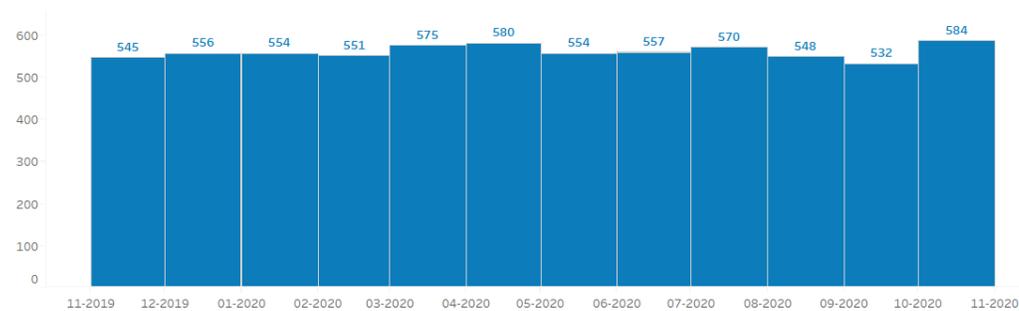
Performance on Measure (Each month is a 12-month report period)

Provider Blue vs. Providers in same Area of Concentration



Denominator

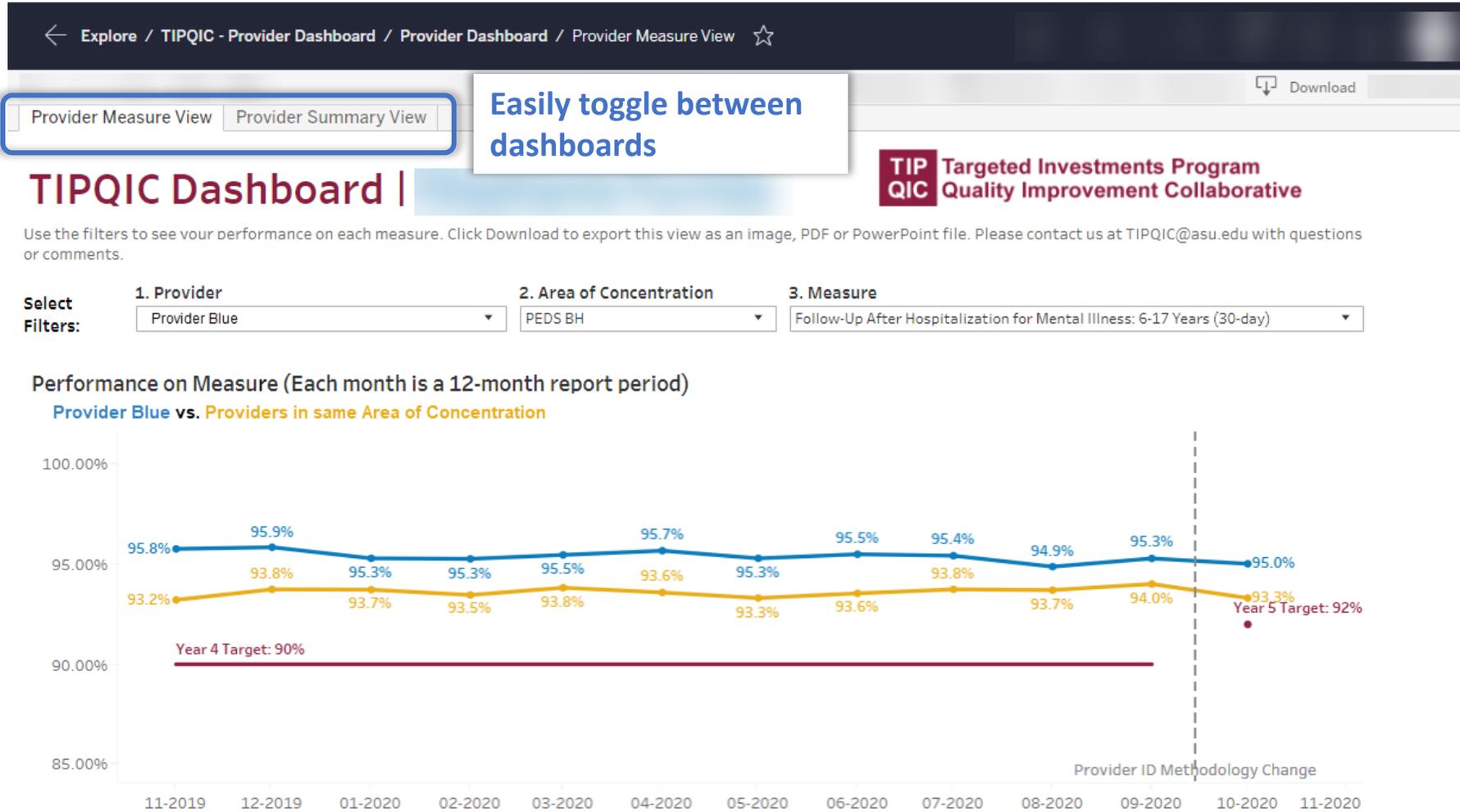
Provider Blue



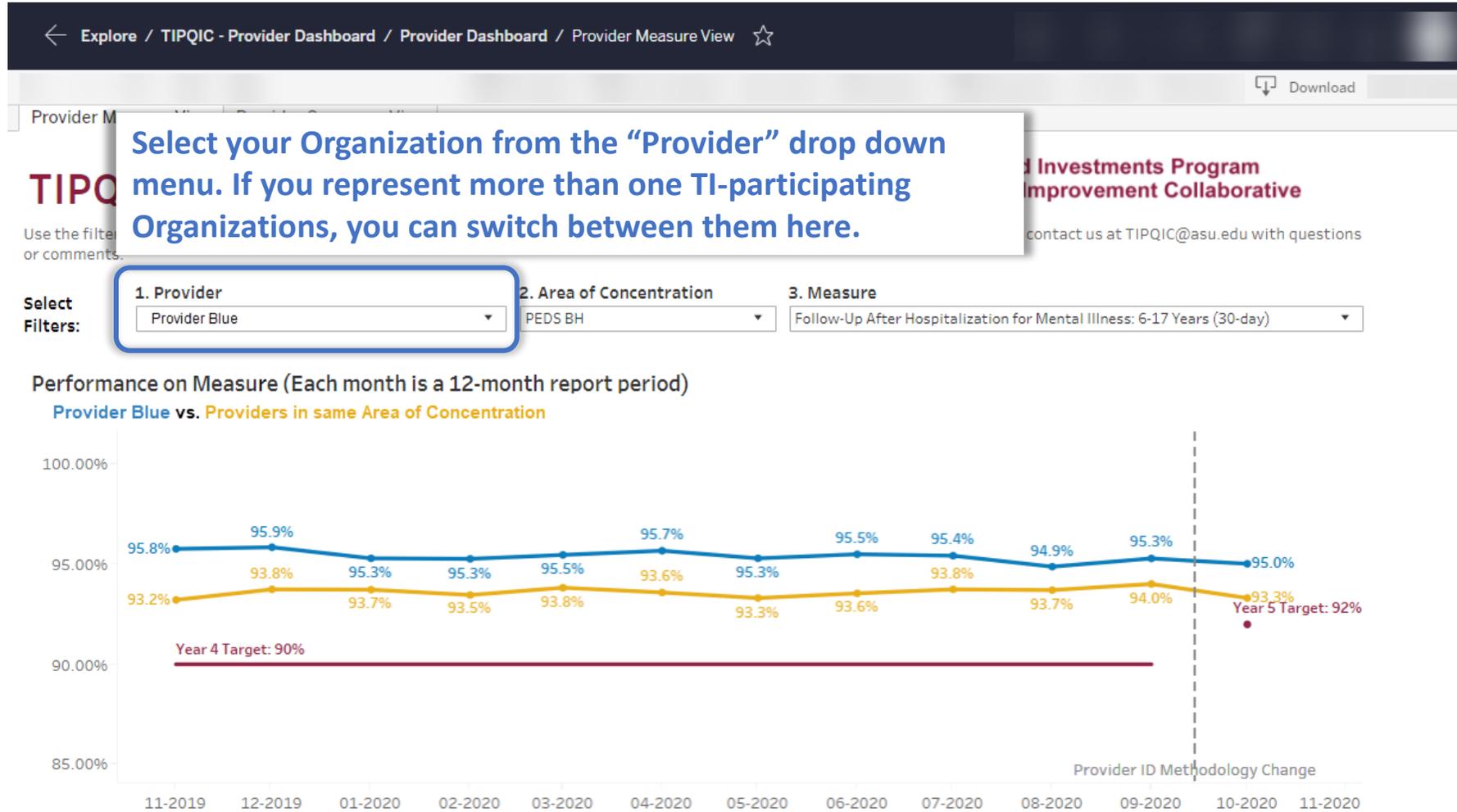
Provider ID Methodology Change: In Year 4, attribution was done at the level of billing provider ID. Members from non-TI sites that used a TI-participating billing ID were included and this led to non-TI members being included in TI denominators during attribution. In Year 5, attribution is done at the level of billing and servicing provider ID. This adds more granularity to the data analysis and a greater ability to exclude members seen at non-TI sites. This change may impact attributed members (denominator) as well as measure compliance (numerator). The revised methodology was accounted for in setting the Year 5 targets. More information will be shared via email and posted to www.TIPQIC.org soon.

Assignment file used: PCP Attribution uses an assignment file mapped to Group ID. The 09/2019 assignment file is used for report periods ending 08/2020 and earlier, and the 09/2020 assignment file for report period ending 09/2020 (i.e., TI Year 4 year-end performance). We plan to start using more recent assignment files.

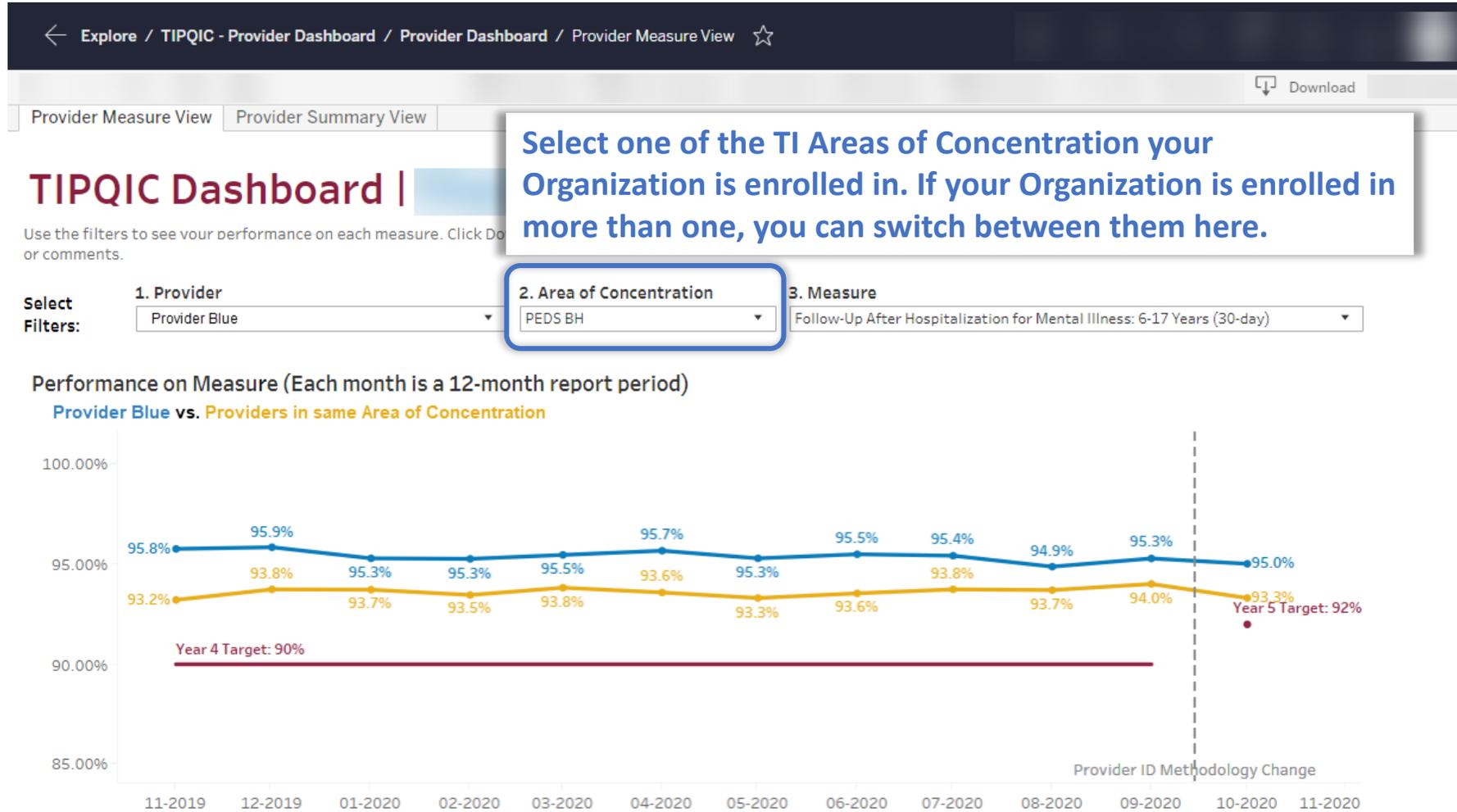
Provider Measure View Dashboard



Provider Measure View Dashboard



Provider Measure View Dashboard



Provider Measure View Dashboard

← Explore / TIPQIC - Provider Dashboard / Provider Dashboard / Provider Measure View ☆

Provider Measure View | Provider Summary View

TIPQIC Dashboard |

Use the filters to see your performance on each measure. Click Download to export this view as an image or comments.

Select Filters:

1. Provider

Provider Blue

2. Area of Concentration

PEDS BH

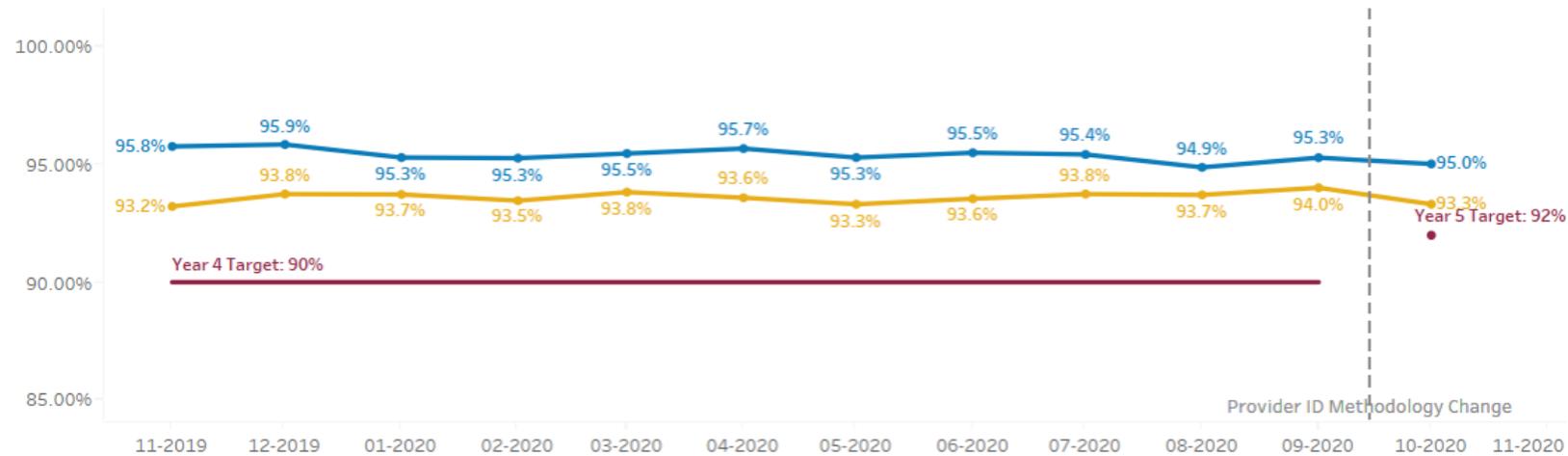
Select one of the measures. Only the measures associated with the selected Area of Concentration and that have a denominator greater than zero will be available in the dropdown menu. You can switch between measures here.

3. Measure

Follow-Up After Hospitalization for Mental Illness: 6-17 Years (30-day)

Performance on Measure (Each month is a 12-month report period)

Provider Blue vs. Providers in same Area of Concentration



Provider Measure View Dashboard

← Explore / TIPQIC - Provider Dashboard / Provider Dashboard / Provider Measure View ☆

Download

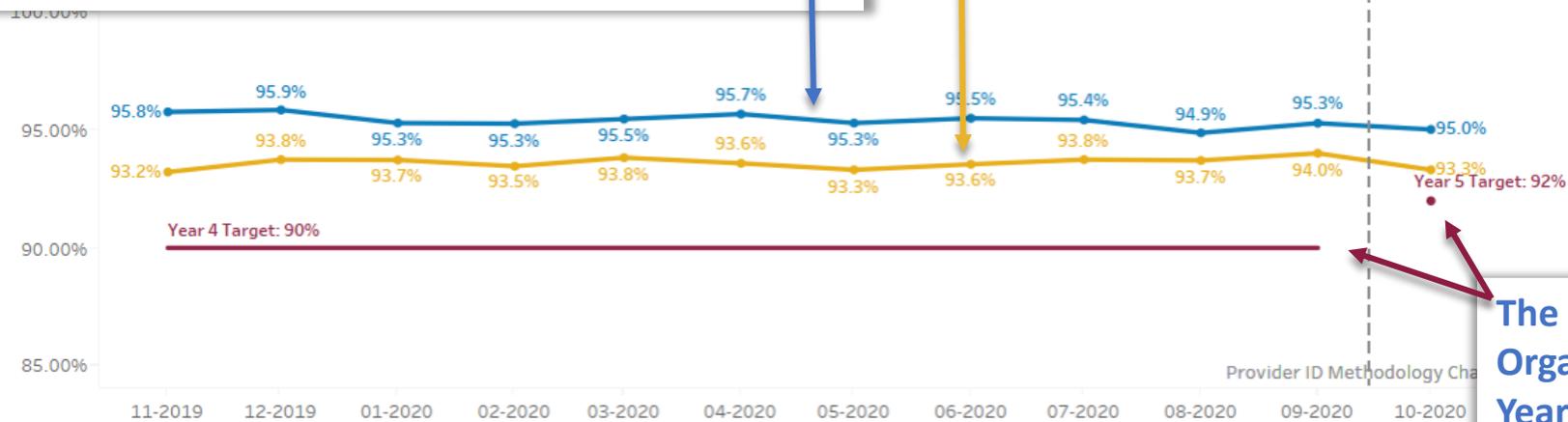
Provider Measure View | Provider Summary View

The blue line shows your Organization's performance on the selected measure for 12 consecutive report periods. Each report period is a 12-month period ending in the month and year shown on the X-axis.

Your performance levels for 12 report periods are provided so you can track how your performance changes across time.

TIP QIC Targeted Investments Program
Quality Improvement Collaborative

The yellow line shows the average performance on this measure for all TI Organizations enrolled in the same Area of Concentration. This is provided as a benchmark of how your peers are performing on this measure.



The red lines show your Organization's Year 4 and Year 5 targets for the selected measure.

Provider Measure View Dashboard

← Explore / TIPQIC - Provider Dashboard / Provider Dashboard / Provider Measure View ☆

Download

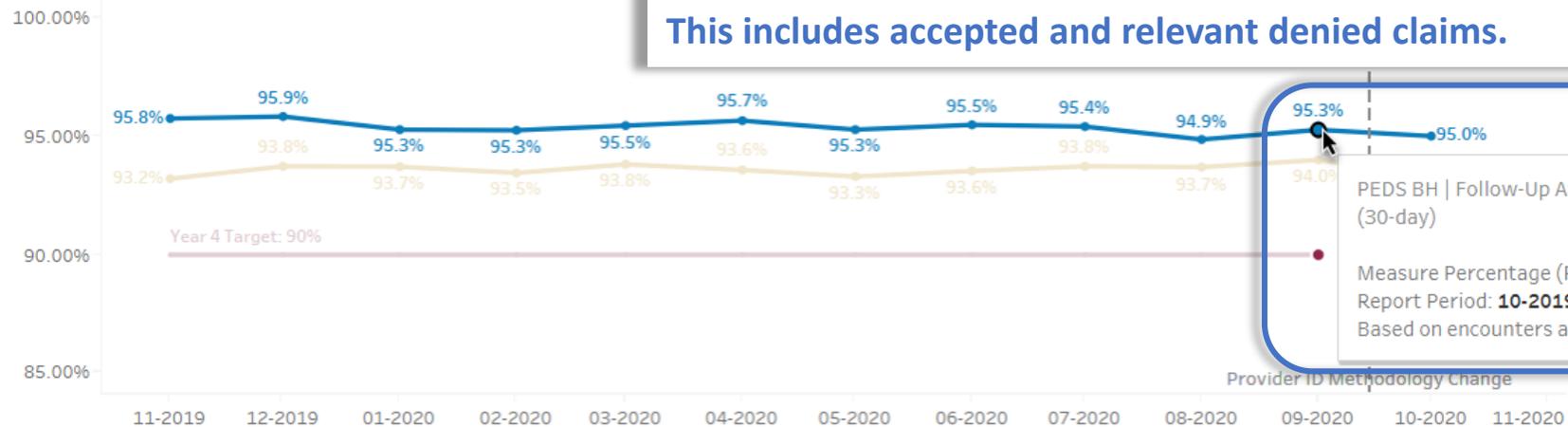
Provider Measure View | Provider Summary View

TIPQIC Dashboard |

Use the filters to see your performance on each measure. Click Download to download the data or comments.

Select Filters: 1. Provider: Provider Blue 2. Area of Concentration: PEDS BH

Performance on Measure (Each month is a 12-month report period)
Provider Blue vs. Providers in same Area of Concentration



Hover your cursor over one of the points along the blue line to display a tooltip with additional information:

- the Area of Concentration and measure
- Organization's performance level for the selected measure and report period
- the 12-month report period this performance represents
- the encounters used determine this performance.

This includes accepted and relevant denied claims.

Due to claims lag, your Organization's performance for this report period (or any of the other report periods) may change when new encounters are received.

Provider Measure View Dashboard

← Explore / TIPQIC - Provider Dashboard / Provider Dashboard / Provider Measure View ☆

Download

Provider Measure View | Provider Summary View

TIPQIC Dashboard |



Use the filters to see your performance on each measure. Click Download to export this view as an image, PDF or PowerPoint file. Please contact us at TIPQIC@asu.edu with questions or comments.

Select Filters:

1. Provider: Provider Blue

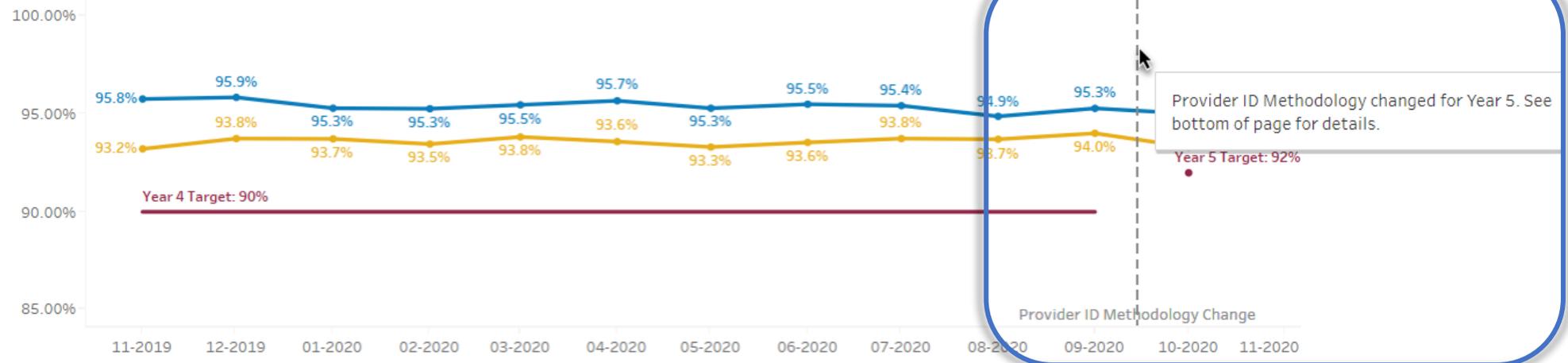
2. Area of Concentration: PEDS BH

3. Measure: Follow-Up After Hosp

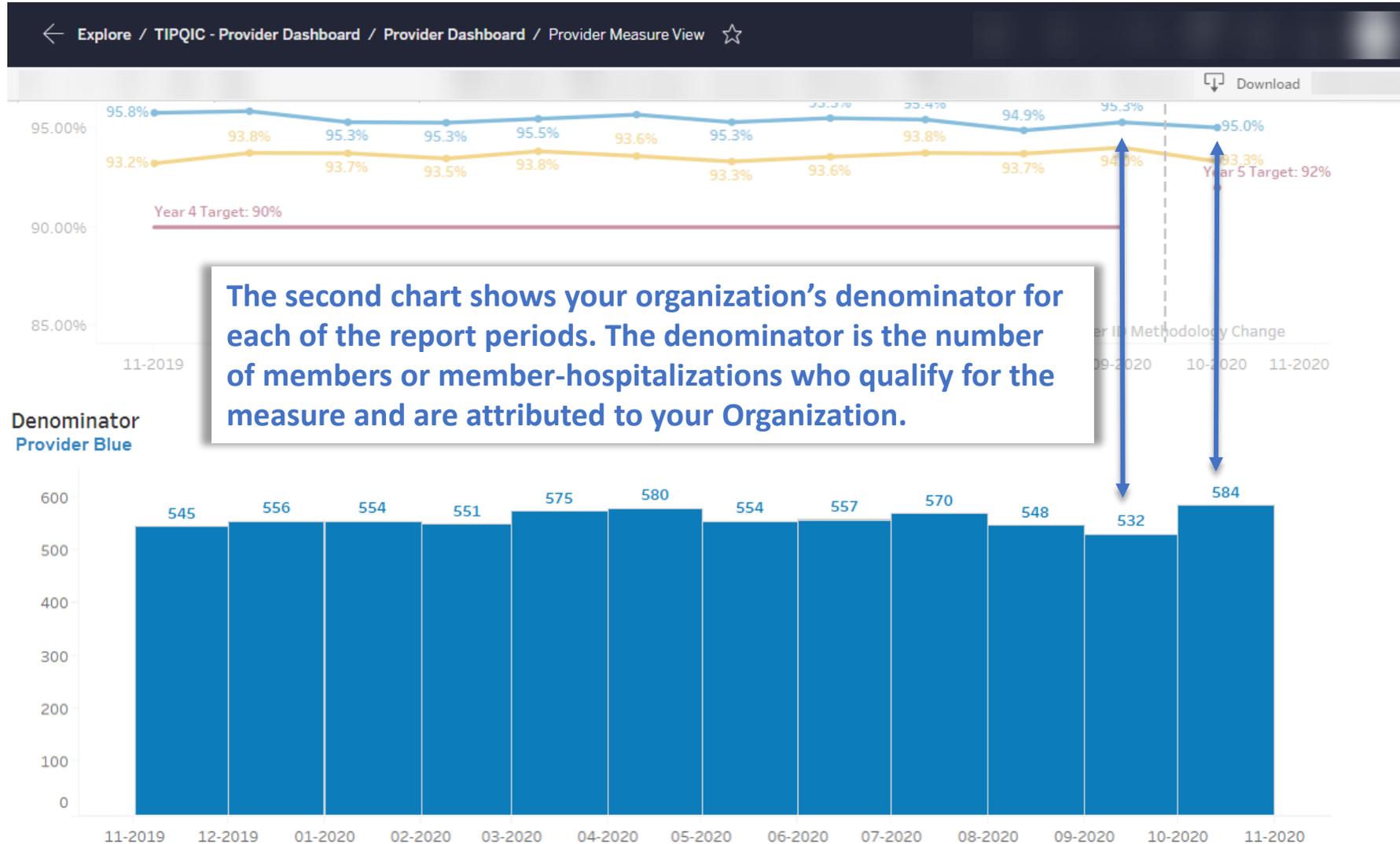
Hover your cursor over other elements to get more information or be directed to more information.

Performance on Measure (Each month is a 12-month report period)

Provider Blue vs. Providers in same Area of Concentration



Provider Measure View Dashboard



Provider Measure View Dashboard



Provider Measure View | Provider Summary View

TIPQIC Dashboard |



Download this dashboard view as an image, PDF, or PowerPoint slide for distribution.

Use the filters to see your performance on each measure. Click Download to export this view as an image, PDF or PowerPoint file. Please contact us for comments.

Select Filters:

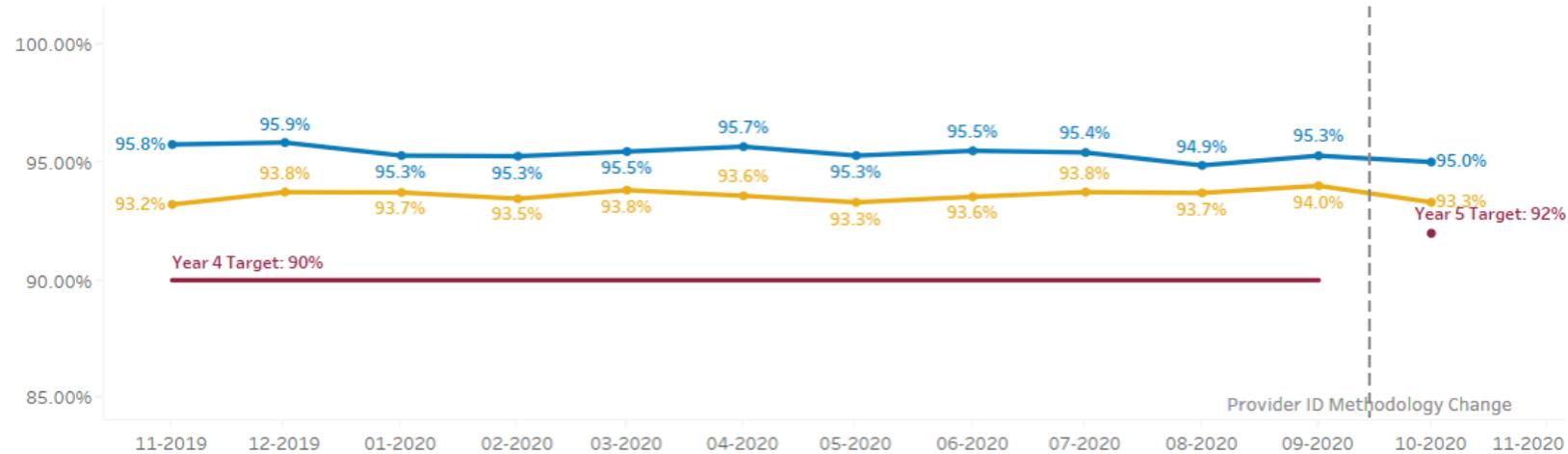
1. Provider:

2. Area of Concentration:

3. Measure:

Performance on Measure (Each month is a 12-month report period)

Provider Blue vs. Providers in same Area of Concentration



Next Steps

- For a review of the Attribution methods, please see the content posted on our website, www.TIPQIC.org.
- If the data on the dashboard are inconsistent with what your Organization expects, please follow these steps:
 1. Review the relevant attribution method ([PCP, BH, and Hospital Attribution](#) or [Justice Attribution](#))
 2. Review the [HEDIS measure definition, qualifying billing codes, diagnosis codes, medications, etc.](#)
 3. Reach out to us at TIPQIC@asu.edu. We have a process for member-level comparison, which will help explain discrepancies and surface issues.

Thank you!

TIPQIC@asu.edu | www.TIPQIC.org